

नमस्ते

(Namastē - Hindi)

## Project Management Process Groups

Initiating

Planning

Executing

Monitoring &  
Controlling

Closing

Project  
4. Integration  
Management

5. Scope

6. Time

7. Cost

8. Quality

9. Human Resources

10. Communications

11. Risk

12. Procurement

13. Stakeholder

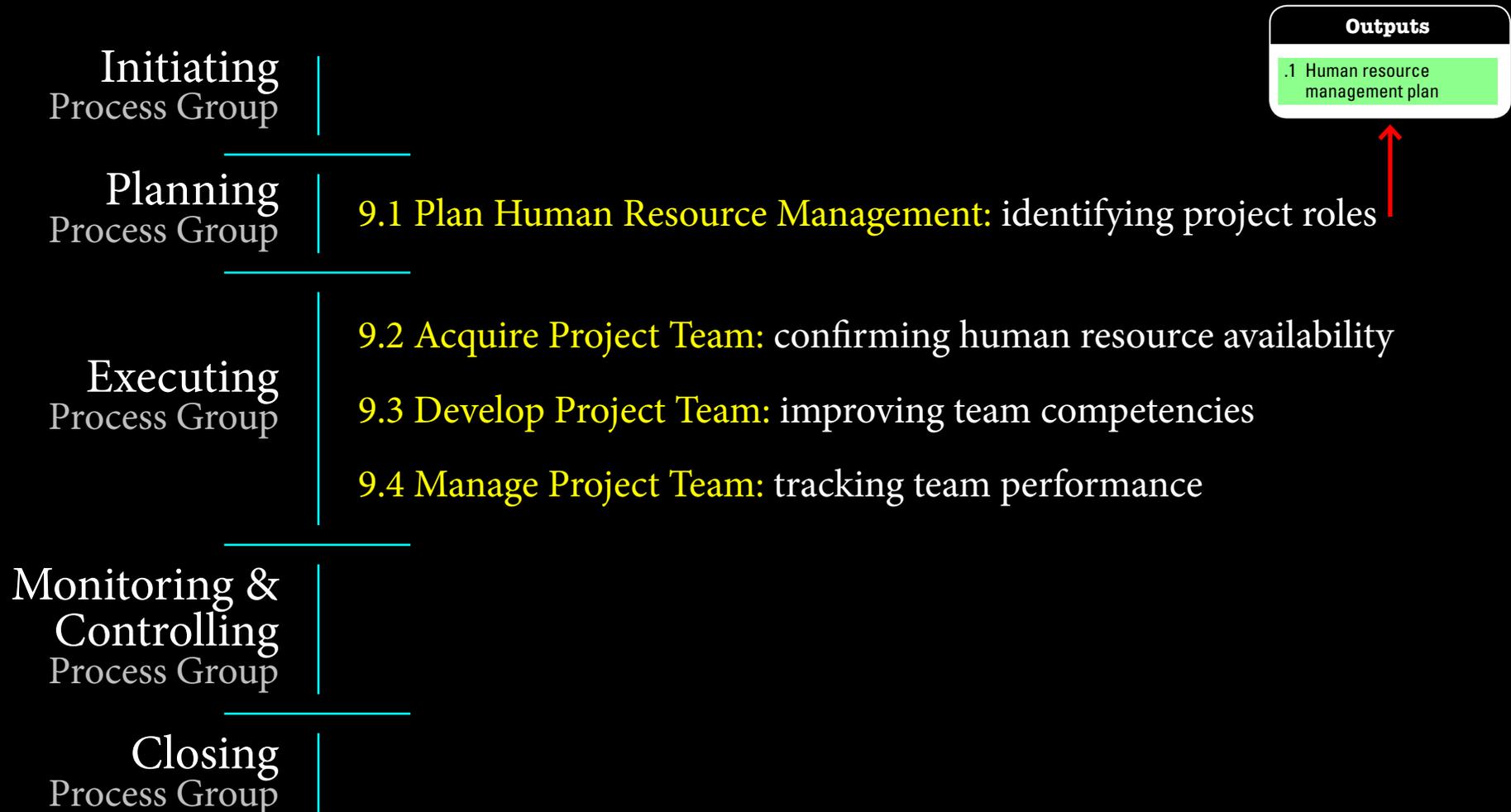
Knowledge Areas

9.1

9.2  
9.3  
9.4

# Project Human Resource Management

# Acquire Project Team



# 9.2 Acquire Project Team

What &  
Why?



To confirm the human resource availability and to **build a successful team**

In some projects **you may not know** all of your resources at project startup

## 9.2 Acquire Project Team

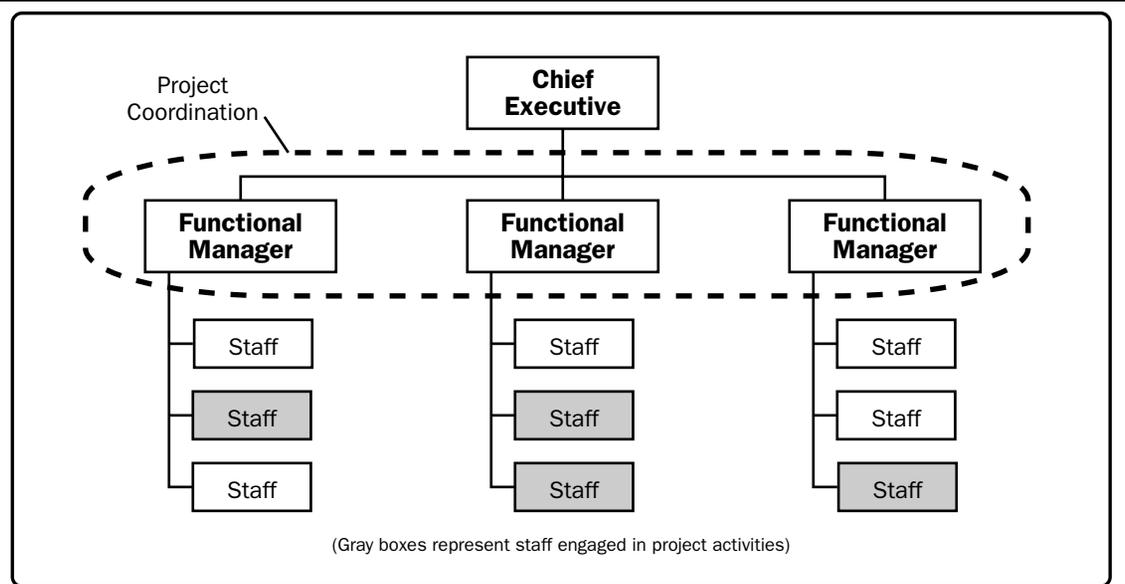


### Types of Teams:

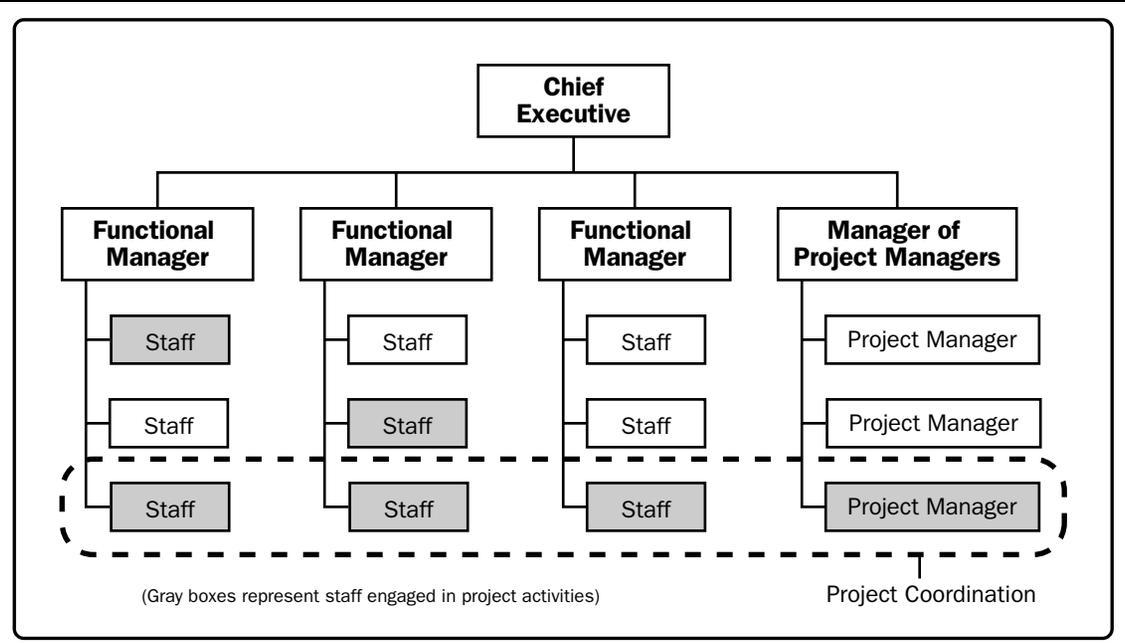
**Dedicated:** all or a majority of the project team members are assigned to work full-time on the project.

**Part-Time:** both the project manager and team members work on the project while working on other projects or their normal functions. This is common in functional and matrix organizations

For the **exam** be aware of how these types of teams could affect the work of the project manager



**Figure 2-1. Functional Organization**



**Figure 2-4. Strong Matrix Organization**

## 9.2 Acquire Project Team



### Consider:

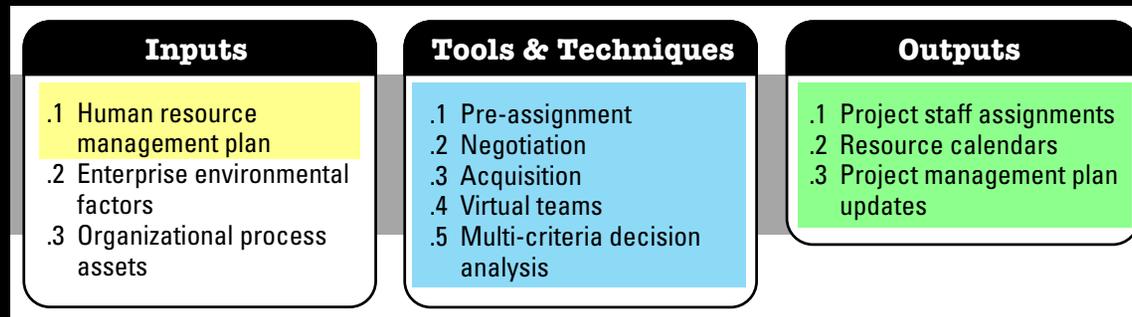
You must be able to **effectively negotiate and influence** others to provide the required human resources

**Failure to acquire** resources may affect project schedule, budget, customer satisfaction, quality and risk

**If first choice resources are unavailable** you may be required to assign alternative resources - perhaps with lower competencies

**Know the impact** of this on the project schedule, budget, risk, quality, training plans and all other project aspects

## 9.2 Acquire Project Team



**Human Resource Management Plan:** how project human resources should be identified, staffed, managed and released

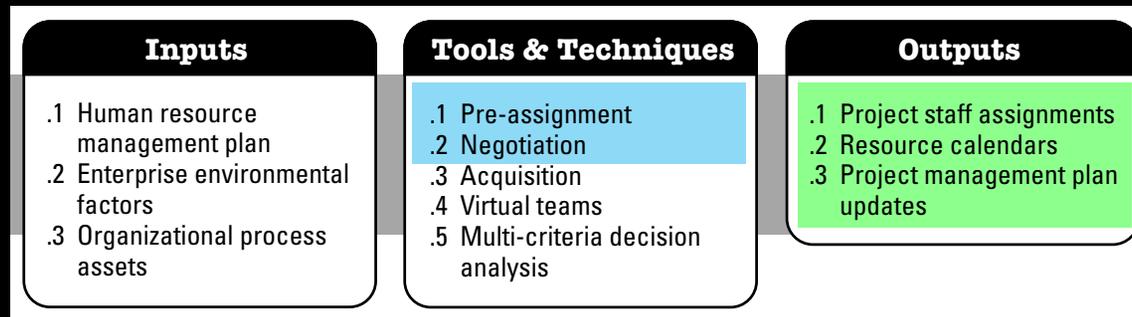
It contains:

Roles and responsibilities of the position

Project organization charts

The time period that each team member is required

## 9.2 Acquire Project Team



**Pre-assignment:** when team members are selected in advance (usually based upon expertise or specific requirements)

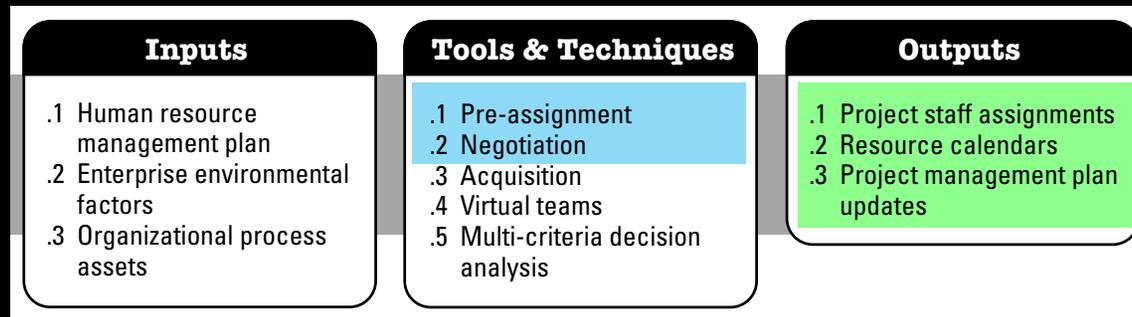
To get such a team member **be prepared to negotiate** with:

Functional managers

Other project management teams

Vendors, suppliers, contractors

## 9.2 Acquire Project Team



**Negotiation** considerations:

Know **the needs of the project** & its priority in the organization

Be able to express to the resource's manager **how they will benefit from helping you**

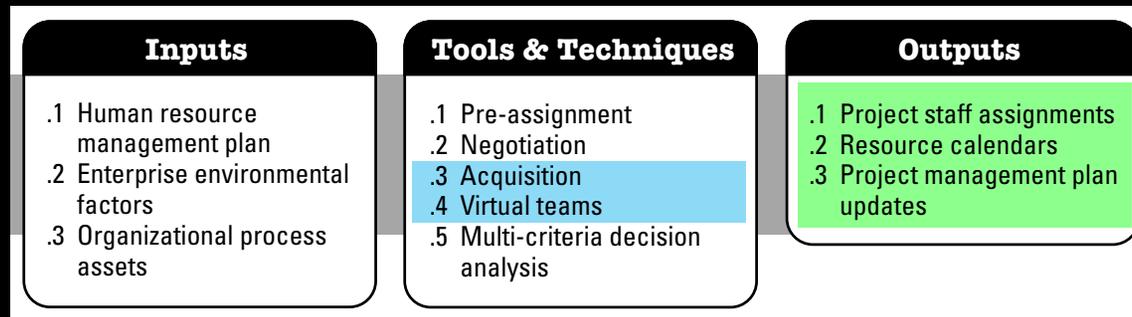
**Do not ask for the best** if you do not need it

**Be able to prove** why you need the resources you are asking for

**Build a relationship** with the resource manager

Know how to **work with the resource's manager** in dealing with problems

## 9.2 Acquire Project Team



**Acquisition:** hiring individual consultants or subcontracting work

**Virtual Teams:**

Form teams with people who live in widespread geographic areas

Add special expertise to a project team

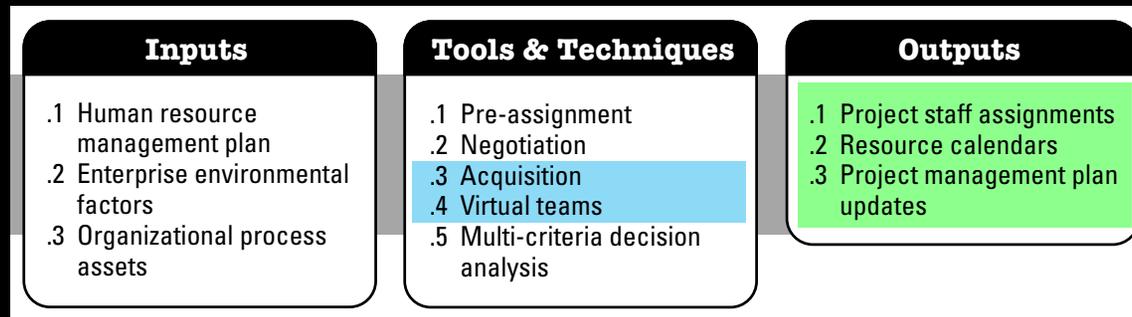
Incorporate employees who work from home offices

Form teams with people who work different shifts, hours or days

Include people with mobility limitations

Allow projects to proceed that may have been otherwise ignored due to cost

## 9.2 Acquire Project Team



**Virtual Teams**, challenges:

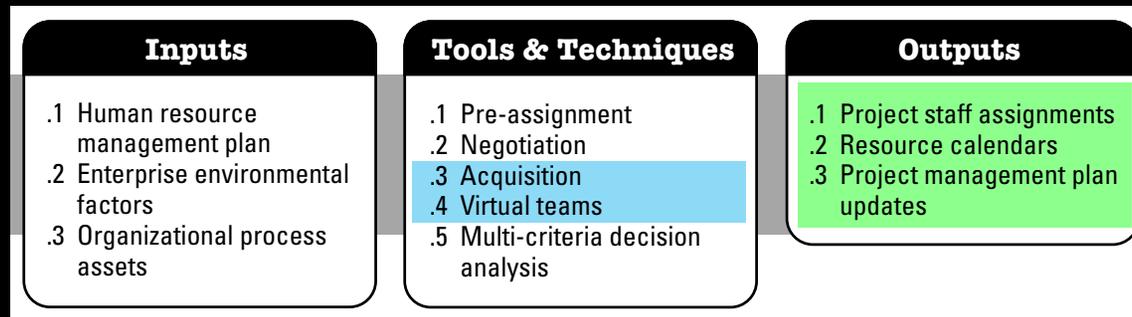
An increased possibility for **misunderstanding**

Can lead to feelings of **isolation**

**Difficulties in sharing** knowledge and experience between team members

**The cost** of required technology

# 9.2 Acquire Project Team



**Virtual Teams**, additional considerations:

**More start up time** may be needed to set expectations and communications

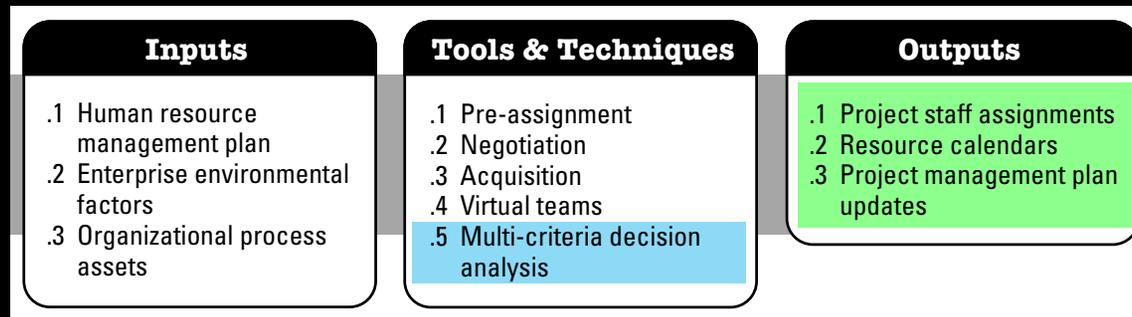
**Develop protocols** for resolving conflict

**How** will you include people in decision making

Understand **cultural differences**

How will you **share credit** in success

## 9.2 Acquire Project Team



**Multi-Criteria Decision Analysis:** rate or score potential team members

Consider:

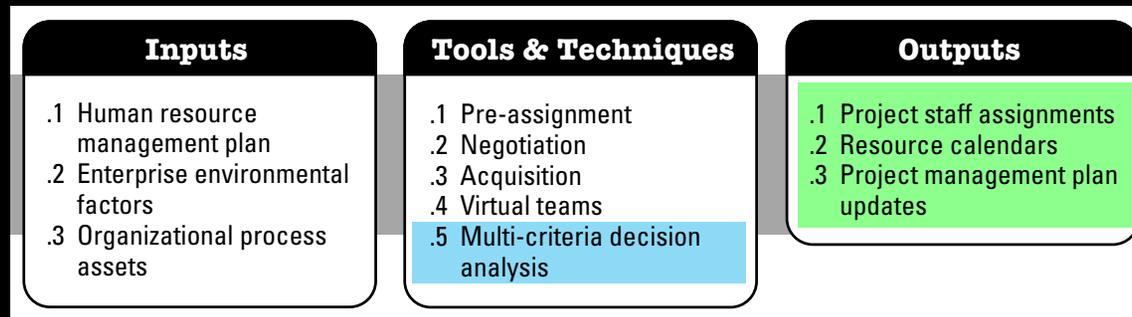
**Availability:** is the team member is available to work when needed? Are there any concerns for availability?

**Cost:** verify if the cost of adding the team member is within the budget

**Experience:** verify that the team member has the relevant experience

These **can be weighted** according to the relative importance of the need within the team

## 9.2 Acquire Project Team



**Multi-Criteria Decision Analysis**, consider:

**Ability:** does the team member have the required competencies

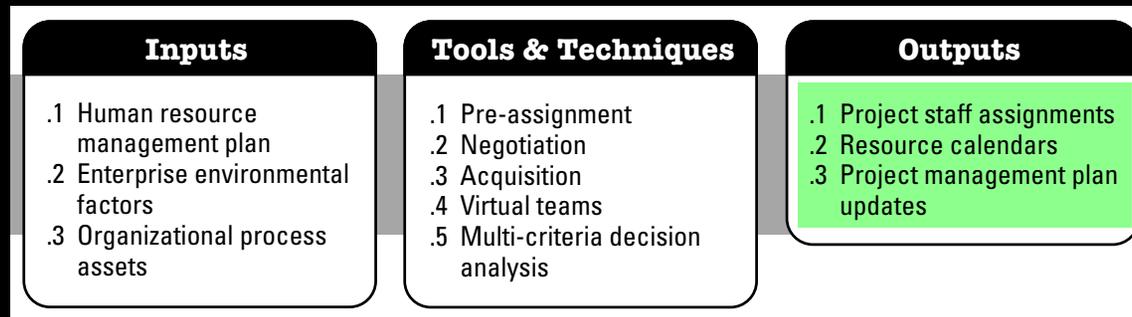
**Knowledge:** do they have the relevant knowledge of the customer, similar implemented projects and/or nuances of the project environment

**Skills:** the relevant skills to use a project tool, implementation or training

**Attitude:** the ability to work with others

**International factors:** location, time zone and communication capabilities

## 9.2 Acquire Project Team



### Project Staff Assignments:

a project is staffed when appropriate people have been assigned to the team

... create a team/staff directory

### Resource Calendars:

A document showing the time period that each team member is required

# Human Resource Management



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